



Date: 09/05/2025

Pre-bid Clarification and Addendum Summary

Name of the Service: Supply and Installation of Surveillance Cameras (CCTV) at NITK Hostel Blocks
Tender Notification No:1/NITKSH/CCTV/2025-26/Supdt., dtd: 22/04/2025

The pre-bid meeting was held on 30-04-2025, 04.30 P.M. at the Committee room, Hostel office, Sahyadri Block, NITK Surathkal. The Following are the responses to the queries received.

Sl. No.	Bidder Query	Response
1	Page No. 36 Detailed Technical Specification Query 1: Detailed technical specification not available in the Tender.	Please refer to Annexure-L of the Tender document, Pre-bid Clarification and Corrigendum.
2	Query 2: As per Annexure-L in BOQ, its just mentioned Item's name and surface details, We request you to please provide the detailed specification at least for major item's like Camera, NVR, Switch and Rack 1) For camera: IR range, stream type, lens type, Onvif, etc. 2) For NVR, what are the N/w protocols required, etc 3) For Racks, please provide the dimensions.	All NVRs and cameras must comply with Standardisation Testing and Quality Certification (STQC) certification standards. Racks dimensions to fit installations and site visit is recommended for a thorough understanding.
3	Query 3: The Installation, testing and commissioning charge column is not available in price bid format.	Price should be quoted inclusive of all.
4	Query 4: Please confirm that Pre-Bid conference attendance is must to bid the Tender.	No.
5	Query 5: Some major items are missing in BOQ like UPS, Power cable and installation accessories.	UPS will be provided; all other items must be supplied as per specifications. A site visit is recommended for a thorough understanding before bid participation.
6	Page No. 10, Section 1B: Instruction to bidder (ITB) Query 6: Sl. No. 22 Terms of payment, a) Payment within 30 days from the date of delivery, installation and acceptance certificate of concerned Department/ Section/Purchase section: In the BOQ 2 years CAMC is also there, but in payment terms mentioned "within 30 days from the date of delivery, installation, and acceptance certificate of the concerned" Does it means is NITKSH will made payment, including CAMC payment? Because there is no where mention CAMC payment separately, Please Confirm.	CAMC payment will be made yearly after the expiry of the warranty period.

7	<p>Page No. 18, Annexure - A, Compliance statement of specifications</p> <p>Query 7: Sl. No.5: Cable supply & laying of Cat6 pure copper high resistance long term durable cable/ PVC conducting with accessories: Is there any digging or trenching during cable installation time? If yes, please provide the details in meters.</p>	The site visit is recommended for thorough understanding.
8	<p>Query 8: The service center should be in Mangalore or Udupi and the supporting documents should be attached. What are the documents required for supportive documents? Please Confirm.</p>	Licence certificate/ any supporting document issued by the government.
9	<p>Query 9: Request to add an addendum regarding work experience criteria: Bidder should have installed at least 500 cameras in a single purchase order in the last 3 years.</p>	Not recommended.
10	<p>Query 10: Ministry of Electronics & Information Technology, Govt. of India, had issued a Gazette notification S.O. 1652 (E) Dtd. 09 April 2024, that, CCTV cameras must comply with the essential requirements mentioned in the said notification and also get certified.</p>	Query is not specific.
11	<p>Query 11: Validity of the Performance Security is 38 months (36 months warranty + 2 months)</p>	Performance Security will be returned after expiry of warranty period of all the items i.e. 62 months.
12	<p>Query 12: Will NITK provide space for storage of CCTV cameras and other equipment?</p>	Yes
13	<p>Query 13: Delivery Time provided?</p>	Refer to Section 3 of the Tender document
14	<p>Query 14: As per the tender the warranty is 36 months for cameras and other camera related products, and 5 years for TV's. any electronic products change every year, suppose in case any device go faulty and that product is not available in market, can we give other product equivalent to it?</p>	The appropriate decision will be taken based on the situation and available documents/justifications.
15	<p>Query 15: Can we know which brand of cameras are already used in NITK, so that we can prefer the same brand and maintenance will be easy?</p>	The current Tender is regarding a fresh Installation
16	<p>Query 16: The Stabilizer brand is not mentioned</p>	It's the vendor's discretion and responsibility to maintain the same throughout the warranty period and CAMC period.
17	<p>Query 17: In case of any issue caused work delay such as site not ready or failure to provide downtime, from NITK end, how is this issue handled?</p>	The appropriate decision will be taken as when it is required by the NITK Hostels Trust.
18	<p>Query 18: Will NITK support the vendor for wall chipping or core cutting? or if it is taken care by the vendor, will NITK provide permission? or for scaffolding?</p>	The successful vendor's scope includes supply, installation, and commissioning

19	Query 19: NITK IT team has help us with IP addresses and network points, to connect will the internet, and allow few internet ports in case to set up remote monitoring from different network	yes
20	Query 20: Is the POE switch to be quoted 100 or 1000Mbps	1000Mbps
21	Query 21: The Brand of cat6 cable to be used is not mentioned	It's the vendor's discretion and responsibility to maintain the same throughout the warranty period and CAMC period.
22	Query 22: In case of any materials quantity increased which is given in the tender, will be billed separately or will be added with the same invoice?	The quantities are estimated and the payment will be made on an actual basis based on a single invoice. (Please refer Section 4)
23	Query 23: Will NITK provide a floor plan with CCTV location marked? this reduces the confusion of placement and also avoids the shifting of cameras after fixing	A site visit is recommended for a thorough understanding before bid participation

Addendum No. 1

Sl. No.	Details of additional requirements	Details
1	Site Visit	The bidder may inspect the campus premises before quoting the tender and get all related information from the Hostel Office from 13-05-2025 to 16-05-2025, 5 PM
2	Certificates to submit	Standardization, Testing and Quality Certification (STQC), Manufacturer Authorisation Certificate (MAF), ISO-9001 Certificate and ISO-27001 Certificate.
3	Compliance Statement of Specifications & Checklist	It will be submitted with revised specifications/corrections and amendments
4	Online Bid Submission End Date	26/05/2025 at 4.00 p.m.
5	Date of opening technical bid	27/05/2025 at 4.00 PM (if possible)

- The above clarifications/ points shall be considered as part of the Tender document and shall be binding on all the parties

Sd/-
Professor in charge Hostels
NITK Surathkal