



NATIONAL INSTITUTE OF TECHNOLOGY KARNATAKA, SURATHKAL
CENTRAL COMPUTER CENTRE
CORRIGENDUM

Reference : NITK/FMN/doc4 dated 14-6-2019

15-7-2019

Name of Goods/Services : Facility Manager for the Campus Network

With reference to above Tender Notification, the bidders are requested to note down

1. the changes/corrections in the Technical Specifications.
2. that the corrigendum dated 15-7-2019 supersedes all previous corrigendums.
3. the extension of last date of submission of the bid is **30-7-2019, 4PM** and the technical bids are likely to be opened on 31-7-2019, 3PM.

Sl.No	Pg, Sec	Original Specification	Changes / Corrections
1	p5, 2.1.1 5	Proof that the bidder is certified ISO 9001	Proof that the bidder is certified ISO 9001 (i.e. No change)
2	p9, 3.3.2	The bidder shall have adopted appropriate quality systems (ISO 9001) and adhere to standards and best practices. The bidder / employees of the bidder should have appropriate expertise in design, engineering, integration, operations and management of IT Information Systems / Networking Infrastructure.	The bidder shall have adopted appropriate quality systems (ISO 9001) and adhere to standards and best practices. The bidder / employees of the bidder should have appropriate expertise in design, engineering, integration, operations and management of IT Information Systems / Networking Infrastructure. (i.e.No Change)
3	p14, 4.2.34	The Network servicing engineers shall be highly skilled and shall possess appropriate net- working certificates. Their qualificaion details shall be made available to NITK whenever personnel are changed.	The Network servicing engineers shall be highly skilled / skilled and shall possess appropriate networking certificates. Their qualificaion details shall be made available to NITK whenever personnel are changed.
Continued ...			

Sl.No	Pg, Sec	Original Specification	Changes / Corrections
4	p14, 4.2.35	The Facility Manager must provide sufficient service engineers and help desk coordinators for NITK who are to be stationed at NITK to cover the services in 24x7x365 basis. At least three service engineers must be available in each shift always. Sufficient personnel are to be deployed to cover peak demands.	Facility Manager must provide sufficient service engineers and help desk coordinators for NITK who are to be stationed at NITK to cover the services in 24x7x365 basis. At least three service engineers (out of which at least one must be highly skilled) must be available in each shift always. Sufficient personnel are to be deployed to cover peak demands.
5	p14, 4.2.39	The Facility Manager shall station only highly skilled service engineers and skilled help desk coordinators who have proper identity cards in the NITK's premises. Names, qualifications and changes, if any, of service engineers shall be duly intimated to the NITK by the Facility Manager.	The Facility Manager shall station only highly skilled / skilled service engineers as specified in 4.2.35 and skilled help desk coordinators who have proper identity cards in the NITK's premises. Names, qualifications and changes, if any, of service engineers shall be duly intimated to the NITK by the Facility Manager.
6	p15, 4.2	Nil	The following clause is added to the end. (as 46 in p15): Police verification for all the service engineers has to be done before the start of the contract.
7	p23, 6.2.1	... Racks Preferences – Netrack, Wall-Rack, APW President, Rittal Racks Preferences – Netrack, Wall-rack, APW President, Rittal, D-Link ...
			End

Purchase Coordinator, Central Computer Centre : Sd/-

Chairman, Central Computer Centre : Sd/-